

TICKETS AND SEASON PASSES\*

- SPECIAL RATES on tickets and season passes.
- Free pass for visitors with at least 75% disability.

GUEST SERVICE OFFICE FOR VISITORS WITH SPECIAL NEEDS

We are here to help and offer the following services:

- Special rates for ticket purchases (upon presentation of certification that shows at least 33%).
- Issue of ID passes for access without architectural barriers for visitors with reduced mobility or certain neurodevelopmental disorders (\*\*).
- Information about attractions, restaurants, shows and the most suitable services and facilities to use.

RESERVED PARKING AREA WITH SURVEILLANCE

For visitors with reduced mobility we have a reserved and supervised parking area close to the entrance. One of the vehicle's occupants must be the holder of an official disabled badge, which must be clearly visible in the vehicle.

ACCESS WITHOUT ARCHITECTURAL BARRIERS TO THE ATTRACTIONS\*\*

Visitors with disabilities and reduced mobility or those who suffer from certain neurodevelopmental disorders (\*\*\*) may access attractions without architectural barriers and may be accompanied by a maximum of 4 people (at least 1 must be an adult and capable of taking care of the visitor with reduced mobility).

ID passes will be issued at the Guest Service Office for Visitors with Special Needs, granting ease of access. You must show your park ticket, hotel key or annual pass, together with a document that proves your legal status as a person with a disability and reduced mobility or suffering from a neurodevelopmental disorder.(\*)

ACCESS WITHOUT ARCHITECTURAL BARRIERS AND DESIGNATED AREAS AT SHOWS

Disabled visitors with reduced mobility have access without architectural barriers in show enclosures and may be accompanied by only 1 adult.

They may also use the designated areas (subject to availability).

RESERVATIONS IN TABLE SERVICE RESTAURANTS IN LOCATIONS FREE FROM ARCHITECTURAL BARRIERS

\* **Required Documentation:** Certification of at least 33% disability. Disabled visitors with reduced mobility must provide documentary evidence of their condition.

\*\* For attractions where there are no architectural barriers, access will be through the main entrance, observing the corresponding waiting time. For operational reasons it may be necessary to limit the number of disabled visitors on the same attraction cycle. Any person whose disability poses a serious impediment to getting on and off the attraction may repeat the ride a maximum of one additional time, with the option to change companion if they so wish. Identity wristbands that are amended, torn, written on and/or misused will be withdrawn and not returned.

\*\*\* Proven with the relevant documentation.



MORE INFORMATION AT  
WWW.PORTAVENTURAWORLD.COM



WELCOME

ACCESSIBILITY  
GUIDE



At PortAventura World we like to take care of you, and that's why we do everything possible so that everyone can enjoy a world of unique experiences.

**We are continuously working to adapt our facilities** so that PortAventura Park is fully accessible on an architectural level so you can enjoy it as much as possible.

We are delighted to give you **personal attention** to meet all of your needs, so you can enjoy a welcoming and inclusive atmosphere at PortAventura World.

This guide, together with the park guide, will help you to plan your visit and get the most out of the attractions and services.

**We wish you an unforgettable day at PortAventura Park!**

SERVICES FOR VISITORS WITH REDUCED MOBILITY

	Discounts on tickets and season passes
	Guest service office for visitors with special needs
	Reserved parking area with surveillance
	Access without architectural barriers to the attractions
	Access without architectural barriers and designated areas at shows
	Bookings in table service restaurants in locations free from architectural barriers



**ATTRACTIONS  
WITHOUT ARCHITECTURAL BARRIERS**

- 1

FURIUS BACO

◆
- 31

TUTUKI SPLASH

■
- 32

KONTIKI

■
- 33

REC® EXPERIENCE

■
- 60

LA GRANJA DE ELMO

●
- 61

EL SALTO DE BLAS

●
- 62

TAMI TAMI

■
- 63

WAIKIKI

●
- 66

COCO PILOTO

●
- 67

MARIPOSAS SALTARINAS

■
- 70

STREET MISSION

●
- 90

SHAMBHALA

◆
- 91

TEA CUPS

■
- 92

COBRA IMPERIAL

■
- 93

DRAGON KHAN

◆
- 94

ANGKOR

■
- 95

ÁREA INFANTIL

■
- 141

ARMADILLOS

●
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EL DIABLO - TREN DE LA MINA

■
- 143

YUCATAN

■
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SERPIENTE EMPLUMADA

■
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HURAKAN CONDOR

◆
- 180

CAROUSEL

●
- 181

BUFFALO RODEO

●
- 182

TOMAHAWK

■
- 183

SILVER RIVER FLUME

■
- 184

WILD BUFFALOS

■
- 185

CRAZY BARRELS

■
- 187

VOLPAIUTE

■
- 188

STAMPIDA

◆
- Gentle rides
- Moderate rides
- ◆

Thrill rides

**TABLE SERVICE RESTAURANTS  
WITHOUT ARCHITECTURAL BARRIERS**

- 17

RACÓ DE MAR

☎
- 163

LA HACIENDA

☎
- 18

RESTAURANTE VINOSFERA

☎
- 204

THE IRON HORSE

☎

- ♿

Guest Service Office for Visitors with Special Needs
- ♿

Wheelchair hire
- ♿

Mobility scooter hire
- WC

Toilets (adapted for people with reduced mobility)
- 🍴

Gluten-free food
- 🍴

À la carte restaurants with reservation service
- 🏠

First aid
- 🚂

Travel by steam train between Mediterrània (Estació del Nord) 28, SésamoAventura (SésamoAventura Station) 89 and Far West (Penitence Station) 229
- 🚤

Sail between entre Mediterrània (Port de la Drassana) 29 and China (Waitan Port) 138

Certain rides, restaurants and other services may close due to technical, meteorological or operational conditions. The information in this guide may change without prior notice.

PORT AVENTURA ENTERTAINMENT, S.A.U. Tarragona Business Register, Folio 158, of Volume 2.504 of Companies, Page no. T-40.500. Tax Ref. A63776306 - Av. Alcalde Pere Molas, km 2 s/n, Tarragona, Spain.



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